

The Management of Terminal Marítima Granada and Motril Shipping recognises quality as a strategic value and a permanent commitment to excellence in the provision of maritime, port and logistics services. Our mission is to deliver safe, efficient and innovative solutions focused on meeting our customers' needs while contributing to the sustainable development of the Port of Motril.

MANAGEMENT COMMITMENTS

- Maintain a strong customer focus and continuously improve customer satisfaction.
- Comply with all applicable legal, regulatory, contractual and other relevant requirements.
- Continually improve the effectiveness of the Quality Management System through measurable objectives, performance indicators and Management Reviews.
- Manage risks and opportunities to strengthen business continuity and operational performance.
- Ensure safety, reliability and operational excellence across all port and logistics activities.
- Provide our employees with the resources, training and competencies required to perform their duties professionally.
- Promote innovation, digitalisation and process optimisation to enhance efficiency and competitiveness.
- Encourage responsible use of resources and minimise the environmental impact of our activities.
- Create sustainable value for customers, employees, shareholders and the Port of Motril.

This Quality Policy provides the framework for establishing and reviewing quality objectives. It shall be communicated, understood and applied throughout the organisation and reviewed periodically by Management to ensure its continued suitability and alignment with the organisation's strategy.

Management
Terminal Marítima Granada
Motril Shipping

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